

## Ways to pay your Bill

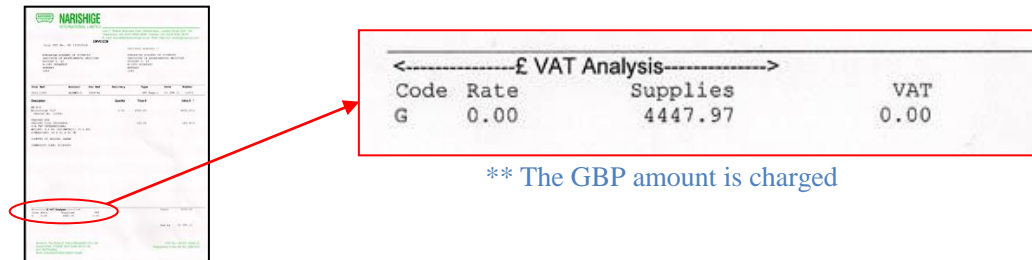
### BANK TRANSFER

Please remit the full payment of the invoice by bank transfer to our account with our bank details which are written on the bottom of the invoice.

### CARD TRANSACTION

You can choose to pay by credit card or debit card.

The transaction currency is GBP only. We will charge an amount in GBP on invoices. The GBP amount is written on the bottom left of the invoice.



-----£ VAT Analysis----->			
Code	Rate	Supplies	VAT
G	0.00	4447.97	0.00

\*\* The GBP amount is charged

#### <Credit Card>

- We accept Visa or Mastercard
- 4% of total invoice amount is charged for all Credit Cards



#### <Debit Card>

- We accept Visa, Mastercard or Maestro
- 4% of total invoice amount is charged for all Debit Cards outside of UK.
- 50p per transaction if total amount is under £ 50.00 for UK Debit Card.

You need to fill out a card payment application form, and send the form by fax to +44 (0)2082919678. The form can be downloaded from our web site at <http://uk.narishige-group.com/purchase/fromus> or contact us.

\* Please note that if you send the form by e-mail, we will not be held responsible if your information is leaked outside of our company.

### POST (Cheque / UK customer / GBP only)

Please do not send cash through the post. A cheque in GBP which is issued in the UK is accepted. As the Currency of our invoice is EUR, please see the amount in GBP in a note on the invoice and pay the full amount in GBP.

\* If a cheque in currency other than GBP is received, the cheque will be returned to you.

Make your cheque payable to 'Narishige International Ltd' and write our invoice number on the back. Send the cheque to Narishige International Ltd, Unit 7, Willow Business Park, Willow Way, London SE26 4QP, UK.

## Warranty

- Narishige International Ltd warrants these products for a new purchase for one (1) year from the date of the original invoice.
- Narishige International Ltd warrants these products to customers who purchased these products directly from Narishige International Ltd or who have applied for warranty by use of our warranty cards which are enclosed with the products.
- The warranty does not cover the products if there is damage by abuse, misuse, drop or hitting.
- Claims for missing parts and accessories must be made within thirty (30) days from the date of the original invoice. After thirty (30) days, no claims are accepted.
- Should you have any enquires about this matter, please contact us at +44 (0)20 8699 9696 or send emails to [eurosales@narishige.co.uk](mailto:eurosales@narishige.co.uk) with the model and serial number of the product.

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## Cancellation

- Orders that do not contain special order items can be cancelled before the shipment is dispatched.
- Cancellations for special order items are not accepted once the order has reached our office.

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## Return

- Do not return any products to Narishige International Ltd without our prior approval or consent. A Return Policy Agreement Sheet must be signed and sent back to Narishige International Ltd. Credit notes are issued after Narishige International Ltd receives both of the signed agreement sheet(s) and the products.

## Approval Condition

### ① Standard Products ( Marked \*G1\* )

- Returns are accepted only if the first contact for a return is made WITHIN THIRTY (30) DAYS from the date of the original invoice.
- Purchased equipment(s) must be returned within sixty (60) days from the date of invoice.
  - ▶ Please note that there will be a restocking fee charged of five percent (5%) or minimum forty Euros (EUR 40.00) for each product.

### ② Semi-standard Products, Custom-made Products and etc. (Marked \*G2\* )

- These items are made to order products. Therefore, no returns are accepted.

### ③ Consumable Items, Adaptors and etc. ( Marked \*C\* )

- Returns are accepted only if the first contact for a return is made WITHIN THIRTY (30) DAYS from the date of the original invoice
- Purchased equipment(s) must be returned within sixty (60) days from the date of invoice.
- Package must not be opened and must be unused. If package is opened, returns are not accepted.

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Should you have any further queries, please do not hesitate to contact us at:

Narishige International Ltd.  
Unit 7, Willow Business Park, Willow Way, London SE26 4QP, UK  
TEL: +44 (0)20 8699 9696      E-mail: [eurosales@narishige.co.uk](mailto:eurosales@narishige.co.uk)  
FAX: +44 (0)20 8291 9678      Web: <http://uk.narishige-group.com>

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